



PERSONAL DATA PROCESSING BY SERVIER INFORMATION NOTICE FOR THE HEALTHCARE PROFESSIONALS

As a data controller, SERVIER HELLAS Ltd (hereinafter referred to as SERVIER) having its registered office in Maroussi-Attiki, at 7 Fragkoklissias Street, processes your personal data mainly on the basis of its legitimate business interest to promote its products along with relevant medical information or on the basis of your prior consent when applicable but also in order to comply with its legal obligations related to pharmacovigilance and transparency. In certain cases (e.g. when you visit SERVIER's premises), your personal data may be also processed in relation to security management, whereas, in case you act as an investigator in the field of clinical research your personal data will also be processed for the execution of your contract with SERVIER.

Your personal data may be collected and processed by SERVIER for the following purposes:

- Monitoring of scientific medical advances with healthcare professionals (HCP);
- Management of medical information delivery;
- Communication and relationship management and promotional activities (contacts with HCP) including interactions, contractual relationships management, congress and meeting management, therapeutic area experts databases, social media, E-services (e-conferencing, etc.);
- Relationship management activities with HCPs dealing with clinical trials and pharmacovigilance activities;
- Transparency management (disclosure of transfers of value from SERVIER to HCPs);
- Security of visitors and premises (in case you visit SERVIER's premises)
 - Premises and car park access management
 - Video surveillance system management to ensure security of persons and premises.

Your personal data processed by SERVIER will only be accessible by a limited list of recipients if needed or where required by law.

Thus, the main categories of recipients will be SERVIER's authorized employees and departments as well as third-party providers acting within their scope of activities including but not limited to:

- Clinical Trials Department;
- General Management;
- Marketing, Sales, Training Departments;
- Medical Affairs Department;
- Pharmacovigilance Department;
- Information Technology Department where necessary.

Other services and individuals may need to have access to your personal data in relation to specific purposes of data processing, such as:

- The Human Resources (HR), the Security service and the General Services department of SERVIER headquarters for issues related to the use and the security of premises (premises and car park access management);

- The HR, the Security service and the General Services department of SERVIER headquarters for issues related to video surveillance system management.

SERVIER also uses third-party providers (e.g. hosting providers) and business partners (e.g. contractual research organizations, travel and conference agencies, agencies, hotels, air carriers etc.) which may access to your personal data in order to provide their services. Finally, SERVIER shall communicate some of your personal data to the competent authorities such as health authorities.

Your personal data may be transferred to other SERVIER entities, and to third-party providers and health authorities which may be located inside or outside the EEA, including the countries which do not have the same level of protection of personal data as in the EEA, in particular for hosting and IT support purposes. In such cases, SERVIER ensures that such transfers are carried out in compliance with the applicable data protection laws and regulation. Data transfers to other SERVIER entities are governed by the Group's Binding Corporate Rules submitted to the CNIL, the French Data Protection Authority, for approval in December 2017 whereas transfers to third-party providers outside the EEA are secured through appropriate contractual guarantees such as the EU Commission's Standard Contractual Clauses or an adherence to the Privacy Shield for transfers to the USA where applicable. You may request and receive copy of such documents.

Your personal data collected by SERVIER shall be kept in a form which permits your identification for no longer than is necessary for the purposes for which the personal data is processed. More specifically:

- Personal data collected for the monitoring of scientific medical advances related to medical information and other health-related information management shall be kept for 5 years after your last interaction with SERVIER, then data shall be archived for 5 years and then deleted;
- Personal data collected for clinical trials management activities with HCPs shall be kept until the study product is marketed or until the final research report or until the publication of the research results. Data shall then be archived in hard copy or electronic form for a period in accordance with applicable laws and regulations;
- Personal data collected for medical information management shall be kept for 3 years after your request, then data shall be deleted;
- Personal data collected for communication and relationship management and promotional activities (contacts with HCPs) shall be kept for 5 years after your last interaction with SERVIER, then data shall be archived for 5 years and deleted;
- Personal data collected for congress management (travel expenses, accommodation, etc.) shall be kept for 5 years after your last interaction with SERVIER, then shall be archived for 10 years and then deleted;
- Personal data collected for pharmacovigilance activities shall be kept for 10 years after the relevant marketing authorisation has ceased to exist, then data shall be deleted or archived in an anonymised form, unless otherwise provided by mandatory local regulations;
- Personal data related to transparency management shall be kept, archived and deleted in accordance with applicable laws and regulations;
- The images of the video surveillance system are kept for 15 days;
- Data related to security of visitors and premises shall be kept no longer than 3 months.

As a data subject, you have the right to request from SERVIER at any time – as far as permitted by applicable laws and regulations – access to and rectification or erasure of your personal data. On legitimate grounds, you are also entitled to request a restriction of the processing of your personal data or to object to such processing. When a data processing is based on a contractual relationship

with SERVIER, you may also have the right to receive the personal data that concerns only you which and which you alone have provided to SERVIER in a structured, commonly used, machine-readable and interoperable format, and to transmit it to another Data Controller (data portability).

Finally, you are entitled to lodge a complaint with the Data Protection Authority, related to SERVIER's compliance with the applicable personal data protection laws and regulation.

For any question and request regarding the processing of your personal data, please contact SERVIER's Data Protection Officer Mrs. Athanassia Karagianni by e-mail: compliance-gr@servier.com, fax at +30 210 9391003, post at 7, Fragoklissias street, PO 151 25, Maroussi, or by telephone: 2109391000.

You can consult this Information Notification, the Privacy Policy and the Binding Corporate Rules (BCR) of SERVIER through SERVIER website at the personal data protection link (Privacy Policy).

CONTACT DETAILS

DATA PROTECTION CONTACTS			
	ROLE	NAME	CONTACT DETAILS
Data Protection Contact	To ask questions and exercise your rights	Mrs. Athanassia KARAGIANNI	7, Fragkoklissias Str. 151 25 Maroussi Tel: 210 9391000 Fax: 210 9391003 Email: compliance-gr@servier.com
Data Controller	Responsible of the use of your personal data	SERVIER HELLAS	7, Fragkoklissias Str. 151 25 Maroussi Tel: 210 9391000 Fax: 210 9391003
Local/National Data Protection Authority	To lodge a complaint	Hellenic Data Protection Authority	1-3, Kifissias ave. 151 23 Athens Tel: 210 6475600 Fax: 210 6475628 Email: complaints@dpa.gr